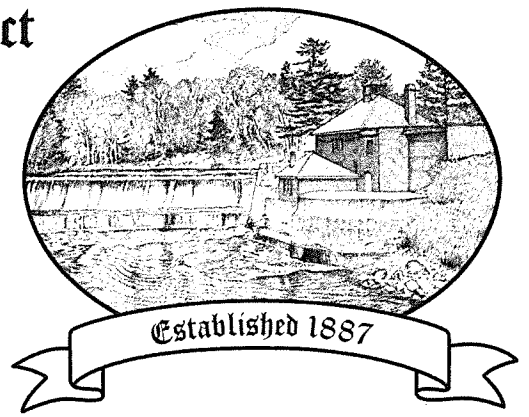


# Belfast Water District

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email: info@belfastwater.org

TEL 207-338-1200  
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March 16, 2020

As the COVID-19 (Coronavirus) continues to evolve, the Belfast Water District first and foremost wants to ensure all of its customers that their drinking water is safe and will continue to be safe through this entire event.

Because Belfast Water District wants to ensure the ongoing safety of its employees, customers, and the general public, we will be taking other extra safety measures as well.

For the next few weeks, we will conduct business as close to normal as possible, but ask all customers help with and understand the following changes.

Payments- For the next few weeks, we ask that all customers pay their bills by mail, on-line at [belfastwater.org](http://belfastwater.org), or by phone by calling our office at 338-1200. You can also drop your payment in the mail slot in the front door of the office. Payments that require a receipt will be emailed or mailed at your request. If you have to pay with cash, place in a sealed envelope through the mail slot. Please understand that proper change will not be available and your overpayment will be credited to your account.

Service Calls- During this time, we will only respond to service requests that are essential for the delivery of water service, to our customers.

We will keep you informed of any other changes that may be needed in the future.

Thank you for your understanding.

Sincerely,

Belfast Water District Trustees and Superintendent