



City of
Belfast

C #11

Joseph Slocum <citymanager@cityofbelfast.org>

Joe follow up

Joe's Follow up note

Belfast DHS Audit

2 messages

Joseph Slocum <citymanager@cityofbelfast.org>

Thu, Aug 11, 2016 at 2:15 PM

To: Ian.Miller@maine.gov, Ellen.Moore@maine.gov, Pam Chase <generalassistance@cityofbelfast.org>

Ellen and Ian,

First of all thank you for the Audit and the follow up which has been very helpful in understanding in the Audit. I am still working on my response which unfortunately won't be completed until next week as I am reviewing ever file and making sure that I am as clear with it as Pam is. She will be sending your her plan and response tomorrow.

One of the changes I am making here is to allow for more time between applicants to minimize gaps in file information and to make sure everything is complete.

Some of our issues appear to relate to procedures- like complete applications and clear narratives. Other issues have to do with the proper application of the rules themselves. A few have surprised me. For example:

I thought that the General Assistance Administrator had some flexibility on providing assistance to someone who had not fully complied with our requirements from their last visit. We had someone who otherwise qualified for assistance but they only complied with 1/2 of our requirements since their last visit. We elected to provide them 50% assistance with an eye on their 50% compliance. I did not realize that unless there is 100% compliance then there 0% assistance.

Regardless I wanted each of you to know that I am still reviewing the Audit and the files and should be in touch in writing next week. I will be out until next Monday.

All the best,

Joe Slocum

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Miller, Ian <Ian.Miller@maine.gov>

Tue, Aug 16, 2016 at 10:29 AM

To: Joseph Slocum <citymanager@cityofbelfast.org>, "Moore, Ellen" <Ellen.Moore@maine.gov>, Pam Chase <generalassistance@cityofbelfast.org>

Thank you Joe,

When received, I will review the response you mentioned below as well as Pam's Corrective Action Plan.

Have a nice day.

Ian Miller | General Assistance Program Manager | Office for Family Independence | Maine Department of Health and Human Services | p 207.624.4138 | f 207.287.3455

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From: Joseph Slocum [mailto:citymanager@cityofbelfast.org]
Sent: Thursday, August 11, 2016 2:16 PM
To: Miller, Ian; Moore, Ellen; Pam Chase
Subject: Belfast DHS Audit

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